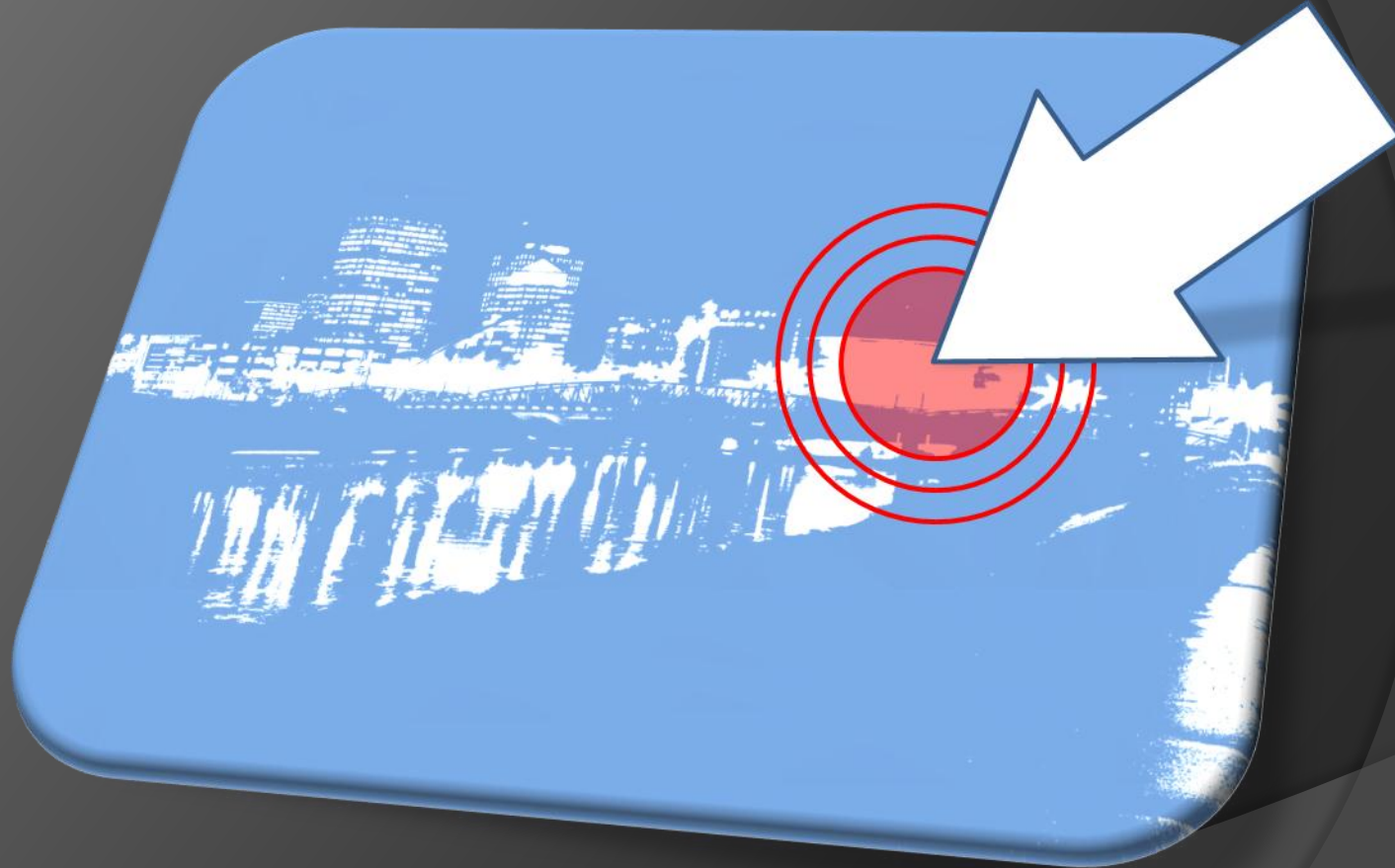


Dayton Police Department's

# ONLINE CRIME REPORTING

April 14, 2010



CHIEF RICHARD BIEHL

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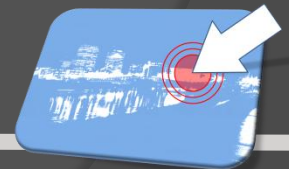
# BENEFITS

## ● BENEFITS TO CITIZENS:

- Convenience – No need to wait for officer on low priority call
- Instant verification as well as report number for tracking
  - Studies of other cities that have implemented online reporting suggest an increase in customer satisfaction

## ● BENEFITS TO POLICE:

- Reduced call load will increase officer availability for high priority calls
- Cost Reduction – Decrease in third party dictation services (AHT Transcription)



# OTHER IMPLEMENTATIONS

## ● Columbus, OH:

- Implemented May 2009

In 2009 (6 months):

# of Categories	Total Reports	Hours Saved	Total Savings
11	1030	1545	\$41,200

## ● Fremont, CA:

- In use for past 5 years

In 2009 (10 months):

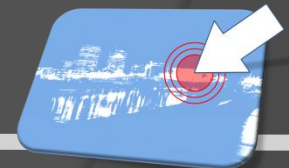
# of Categories	Total Reports	Hours Saved	Total Savings
28	3979	5969	\$159,160

## ● Stockton, CA:

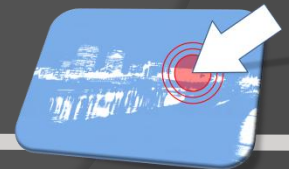
- In use for past 5 years

In 2009 (10 months):

# of Categories	Total Reports	Hours Saved	Total Savings
28	5993	8990	\$738,338



# 2 WAYS TO REPORT CRIME



# RULES FOR HANDLING

## 1. Must Be 1 of 8 Incident Types

- Fraud
- Harassing Phone Call
- Identity Theft
- Lost Property
- Theft
- Vandalism
- Vehicle Related
- Property Damage (Accidental)

*Please Note:*

When a citizen enters the online section, they will first be prompted with a short list of questions to help determine if they meet online reporting requirements

## 2. No Suspect Information

## 3. Detective Reviews Every Submission

- To determine if further action is necessary



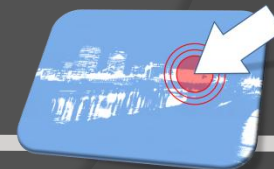
# ONLINE REPORTING

## Initial Reporting Screen:

	Incident Type	Definition	Examples
<input checked="" type="radio"/>	Fraud	Wrongful or criminal deception intended to result in financial or personal gain.	Billing for services not provided, billing for work already completed, investment schemes.
<input type="radio"/>	Harassing Phone Call	Unwanted phone calls of an annoying, harassing or threatening nature. Repeated Hangups	Immediate hang-ups, obscene language, etc. with no known suspects.
<input type="radio"/>	Identity Theft	Obtaining someone else's personal identifying information and using it to obtain credit, goods or services. Stealing your identity	Someone obtains a credit card using your S.S.N. or obtains phone service using your personal information.
<input type="radio"/>	Lost Property	When property is missing or lost.	Property that is missing, leaving items in restaurant, or missing from home.
<input type="radio"/>	Property Damage (Accidental)	Minor property damage which is not criminal in nature.	
<input type="radio"/>	Theft	Your property is taken or attempted to be taken without your permission. <b>(Other than forced entry into a residence)</b>	Property known to be stolen, or attempted to be stolen may be reported. Stolen bicycles, lawn furniture, tools, etc. (If taken from forced entry into your home, call for police dispatch)
<input type="radio"/>	Vandalism	The intentional act of changing, modifying or defacing public or private property.	Graffiti, knocking over mail box, throwing rock through windows, etc.
<input type="radio"/>	Vehicle Related Crime or Vehicle Related Theft	Property is stolen from a motor vehicle or <u>attempted</u> theft of a motor vehicle. <b>(Actual stolen vehicles can not be reported on this form)</b>	Stolen equipment or belongings from a vehicle, attempted stolen vehicles, etc.

Start Report

(To begin filling an on-line report, please make sure to turn off your pop-up blocking.)



# ONLINE REPORTING: THEFT EXAMPLE

## 1<sup>st</sup> Reporting Screen:

Incident Type	Definition
<input checked="" type="radio"/> Fraud	Wrongful or criminal deception intended to result in financial gain.
<input type="radio"/> Harassing Phone Call	Unwanted phone calls of an annoying, harassing or threatening nature.
<input type="radio"/> Identity Theft	Obtaining someone else's personal identifying information for goods or services. Stealing your identity.
<input type="radio"/> Lost Property	When property is missing or lost.
<input type="radio"/> Property Damage (Accidental)	Minor property damage which is not criminal in nature.
<input type="radio"/> Theft	Your property is taken or attempted to be taken without your consent. <b>(Other than forced entry into a residence)</b>
<input type="radio"/> Vandalism	The intentional act of changing, modifying or defacing public or private property.
<input type="radio"/> Vehicle Related Crime or Vehicle Related Theft	Property is stolen from a motor vehicle or <u>attempted</u> theft. <b>(Actual stolen vehicles can not be reported on this screen)</b>

(To begin filling out an on-line report, please make sure to turn off your pop-up blocker.)

Items in **red** indicate required information that must be entered to submit a report

### Personal Information

Steps: **1** 2 3 4 5

Business Name:

**\*First Name:**

**\*Last Name:**

**\*Home Address:**

**\*City/State/Zip Code:**

**\*Home Phone:**

**\*Email:**

**\*Confirm Email:**

Work Address:

City/State/Zip Code:

Work Phone:

Race:

Ethnicity:

Sex:

**\*Date of Birth:**

Driver's License No:

Licensing State:

# ONLINE REPORTING: THEFT EXAMPLE

## 2<sup>nd</sup> Reporting Screen:

Incident Type	Definition
<input checked="" type="radio"/> Fraud	Wrongful or criminal deception intended to result in financial
<input type="radio"/> Harassing Phone Call	Unwanted phone calls of an annoying, harassing or threatening
<input type="radio"/> Identity Theft	Obtaining someone else's personal identifying information, such as credit cards, goods or services. Stealing your identity
<input type="radio"/> Lost Property	When property is missing or lost.
<input type="radio"/> Property Damage (Accidental)	Minor property damage which is not criminal in nature.
<input type="radio"/> Theft	Your property is taken or attempted to be taken without your consent. <b>(Other than forced entry into a residence)</b>
<input type="radio"/> Vandalism	The intentional act of changing, modifying or defacing public or private property.
<input type="radio"/> Vehicle Related Crime or Vehicle Related Theft	Property is stolen from a motor vehicle or <u>attempted</u> theft. <b>(Actual stolen vehicles can not be reported on this screen)</b>

(To begin filling an on-line report, please make sure to turn off your pop-up blocker.)

Items in **red** indicate required information that must be entered to submit a report

### Incident Details

Steps: 1 **2** 3 4 5

**\*Street Address:** 335 WEST THIRD STREET

**\*City/State/Zip Code:** Dayton OHIO 45402

**\*Date/Time (start):** 4 14 2010 12 35 PM

**\*Date/Time (end):** 4 14 2010 1 35 PM

Location Type:

Theft Type:

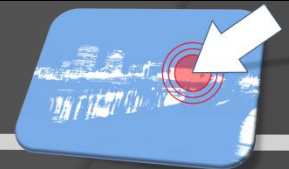
Method of Entry: FORCE

Security in Place: AUDIBLE ALARM

Incident Description

**\*Incident Description:**  
(2000 characters max)

1980 characters left





# ONLINE REPORTING: THEFT EXAMPLE

## 3<sup>rd</sup> Reporting Screen:

Incident Type	Definition
<input checked="" type="radio"/> Fraud	Wrongful or criminal deception intended to result in financial gain.
<input type="radio"/> Harassing Phone Call	Unwanted phone calls of an annoying, harassing or threatening nature.
<input type="radio"/> Identity Theft	Obtaining someone else's personal identifying information, such as name, address, phone number, or credit card number, for the purpose of obtaining goods or services. Stealing your identity.
<input type="radio"/> Lost Property	When property is missing or lost.
<input type="radio"/> Property Damage (Accidental)	Minor property damage which is not criminal in nature.
<input type="radio"/> Theft	Your property is taken or attempted to be taken without your consent. <b>(Other than forced entry into a residence)</b>
<input type="radio"/> Vandalism	The intentional act of changing, modifying or defacing public or private property.
<input type="radio"/> Vehicle Related Crime or Vehicle Related Theft	Property is stolen from a motor vehicle or <u>attempted</u> theft. <b>(Actual stolen vehicles can not be reported on this screen)</b>

(To begin filling an on-line report, please make sure to turn off your pop-up blocker.)

### Property Involved

Steps: 1 2 **3** 4 5

**\*Type:** CONSUMABLE GOODS

Brand: GARMIN

Model: SP3432

Color: BLACK

Serial No.: 3546413136

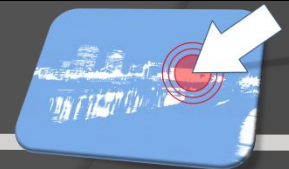
**\*How Many?:** 1

**\*Market Value(\$):** 200.00

Property Description: Navigation Device

Picture:

Items in **red** indicate required information that must be entered to submit a report



# ONLINE REPORTING: THEFT EXAMPLE

## 4<sup>th</sup> Reporting Screen:

Incident Type	Definition
<input checked="" type="radio"/> Fraud	Wrongful or criminal deception intended to result in financial
<input type="radio"/> Harassing Phone Call	Unwanted phone calls of an annoying, harassing or threatening
<input type="radio"/> Identity Theft	Obtaining someone else's personal identifying information, such as credit cards, goods or services. Stealing your identity
<input type="radio"/> Lost Property	When property is missing or lost.
<input type="radio"/> Property Damage (Accidental)	Minor property damage which is not criminal in nature.
<input type="radio"/> Theft	Your property is taken or attempted to be taken without your consent. <b>(Other than forced entry into a residence)</b>
<input type="radio"/> Vandalism	The intentional act of changing, modifying or defacing public or private property
<input type="radio"/> Vehicle Related Crime or Vehicle Related Theft	Property is stolen from a motor vehicle or <u>attempted</u> theft. <b>(Actual stolen vehicles can not be reported on this screen)</b>

[Start Report](#)

(To begin filling an on-line report, please make sure to turn off your pop-up blocker)

**NOTE:** 5<sup>th</sup> Reporting Screen is still under construction

### Review Report

Steps: 1 2 3 4 5

#### Personal Information [\(edit\)](#)

Name: JOHN DOE  
Home Address: 335 WEST THIRD STREET  
Dayton, OHIO 45402  
Home Phone: 9373332677  
Email: JOHN.DOE@CITYOFDAYTON.ORG  
Date of Birth: Friday, February 06, 1981  
Driver's License:

---

Work Address: 335 WEST THIRD STREET  
Dayton, OHIO 45402  
Work Phone: 9373332677

---

Race: Choose Race...  
Ethnicity: Choose Ethnicity...  
Sex: Choose Sex...

#### Incident Details [\(edit\)](#)

Street Address: 335 WEST THIRD STREET  
Dayton, OHIO 45402  
Date/Time (start): 4/14/2010 12:35 PM  
Date/Time (end): 4/14/2010 1:35 PM  
Location Type:

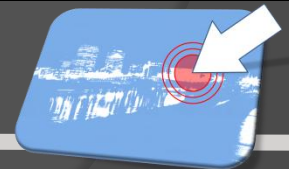
---

Theft Type:  
Entry Location:  
Point of Entry:  
Method of Entry:

---

Description: Incident Description

#### Property Involved [\(edit\)](#)



# QUESTIONS?

